

NOTE this PDF version of the online survey is provided to assist you in preparing and compiling your survey responses. You must complete the survey online via the link NHVic will send to you in February 2025 to meet your reporting requirements.

Neighbourhood Houses Survey 2025

The Department of Families, Fairness and Housing (DFFH) has commissioned Neighbourhood Houses Victoria to collect data on their behalf to enable Neighbourhood Houses to meet their reporting requirements. As has occurred in the past, the DFFH reporting requirements have been integrated in to the Annual Neighbourhood House Survey to reduce duplication.

Completion of all questions marked with an asterisk (*) is compulsory for all Neighbourhood Houses receiving Neighbourhood House Coordination Program funding.

Completing the non-compulsory questions ensures the Neighbourhood Houses Survey remains a vital source of information for and about the Neighbourhood House sector. The data collected is used widely by Neighbourhood Houses Victoria, DFFH, Government, academics, as well as Neighbourhood Houses themselves. Neighbourhood Houses Victoria encourages you to complete all questions to help strengthen the evidence base for the Neighbourhood House sector.

Survey data has been essential in achieving increased funding and opportunities for the Neighbourhood House sector.

Your responses to DFFH questions will be provided to DFFH in a way that is identifiable. Neighbourhood House Network Managers will also receive identifiable responses to enable them to better carry out their DFFH funded support work. For all other purposes, all survey responses will only be reported in aggregate, i.e. as combined statistics and not traceable to an individual Neighbourhood House. Identifiable data is not made available to any other party without your consent.

General tips for filling in the survey

Please read the questions carefully, taking special note of any definitions - words that are underlined refer to the definitions provided.

'Other' boxes are designed for you to provide information that is not already covered in the questions or checklists provided. Please check before you write something in the 'other' box that it is not already covered by the available options.

'Comments' boxes are provided in case you want to add anything more. If you don't have anything to add, please do not write 'no', 'nothing' or 'no comment' in the box; just leave the comment box blank.

Thanks for taking the time to complete the Neighbourhood Houses Survey 2025.

If you require any assistance, please call Neighbourhood Houses Victoria on 9602 1228 or email david@nhvic.org.au

Definitions

- **Governance roles / Governing:** Does not include Committee/Board members volunteering for day to day operations. Does include volunteering to do Committee of Management / Board business e.g. attending meetings, typing up minutes, preparing the treasurer's report, working group or subcommittee meetings, etc.
- **USED the Neighbourhood House:** means physically attending at a Neighbourhood House or any of its program delivery sites
- **Neighbourhood House activities:** All activities run by or for your Neighbourhood House. Exclude room hire activities that are purely commercial and were not sourced by the Neighbourhood House to meet a local need.
- **Open or Open to the public:** Means a staff member or volunteer is present to assist anyone entering and requiring a response to an enquiry, enrolment in an activity, etc. It does not include when people are using the facility but no staff member or volunteer is available to assist with Neighbourhood House related enquiries etc.
- **Community development projects:** Community Development is a community-led, participatory process with members of your community who have identified a mutual goal. It is coordinated collaborative action by a community group to drive community or systems change. A Community Development project is co-designed with affected community members, and they take an active role in the project. A community development project involves a process over a period of time, working towards a specific goal to create change. It is not a single activity done solely by the Neighbourhood House "for" community members. Projects may have dedicated funding. Projects are not ongoing activities but may lead to ongoing activities as an outcome.
- **Activity hours:** includes all time spent by the Neighbourhood House on involving the community, identifying community needs, determining appropriate community programs, partnership development and evaluation as well as the normal activities provided by and for the Neighbourhood House. It includes activity that may be undertaken by staff and volunteers. Do not include activity that is room hire on a purely commercial basis.
- **Auspice / auspiced:** means to take on the legal and financial liability for a group and its actions.
- **Community or social enterprise:** means business activity conducted to 'intentionally tackle social problems, improve communities, provide people access to employment and training, or help the environment' (see www.socialtraders.com.au). It may include business activity to generate funds to enable a Neighbourhood House to achieve any of the above goals. Op shops, cafe's, bookshops are some examples of Neighbourhood House enterprises.
- **Social prescribing / social prescription:** means a process enabling GPs, nurses and other health professionals to refer people to a range of local, non-clinical services to improve their physical, mental and/or social health and wellbeing outcomes. Most programs involve a link worker or navigator who works with people to access suitable activities and support. People may, for example, be referred to exercise classes or group activities to help increase their social connections.
- **2025** refers to the calendar year Jan to Dec 2025
- **Last annual report** is the report that was finalised at your last Annual General Meeting

Administrative details

1. Name of your Neighbourhood House *

2. What EMAIL address should we use if we need to contact you about this survey? Your survey responses will be sent to this email address.*

3. Does your Council require a copy of your compulsory DFFH responses to meet reporting or other requirements?

Yes

No

In the online survey, you will be asked at this point to confirm details about location, premises, governance structure etc that we hold on record are complete and correct. You will be able to correct any inaccuracies.

Staff

12. How many paid staff does the Neighbourhood House currently employ?

(whole numbers only, if none enter 0 (zero) in the relevant boxes)

Click here for information about the difference between employees and contractors *

Full-time staff

Part-time staff

Tutors - casual or sessional

Casual/ fixed term project staff

Contractors

13. What is the total number of current paid staff hours in an **average week** (for all staff including tutors, casuals and contractors)? Please note, this is a total for a **week**, if you have fortnightly numbers please divide by two (2). (Whole numbers only, if no paid staff hours, enter 0 - zero).

13a. Does the Neighbourhood House Manager work unpaid overtime?

Yes

No

13b. How many hours of unpaid overtime does the Neighbourhood House Manager work in an average week

Hours

13c How does the amount of unpaid overtime worked by the Neighbourhood House Manager in 2025 compared to 2024?

More than 2024

The same as 2024

Less than 2024

14. How many years has the current coordinator/manager been in the role? (if less than one year enter 1)

Volunteers

15. In 2025, how many people volunteered for the Neighbourhood House (NOT including Committee of Management members in their governance roles)?

(whole numbers only, if no volunteers enter 0 - zero) *

16. In 2025, what was the estimated total number of volunteer hours worked in an average week (NOT including time spent governing the organisation)?

(whole numbers only, if no volunteer hours enter 0 - zero). *

17. What is the total number of current Committee / Board of Governance / Community Advisory Committee members? If you do not have a Committee or Board enter 0 (zero). *

18. In 2025, what was the combined total number of hours spent by all Committee members on governing the Neighbourhood House in an average **month**? (Please include time spent attending meetings, typing up minutes, preparing the treasurer's report, working group or subcommittee meetings, etc. For example, a meeting attended by 8 members for 2 hrs is 16 hrs. Do NOT include time spent by Committee members volunteering in the day to day running of the Neighbourhood House) *

You can use the Excel spreadsheet to help calculate committee hours available here.

19. In 2025, how many people undertook the following in your Neighbourhood House:

Number of student/volunteer placements (work experience)

Number of Community Correction Orders

Number of people supported to meet Centrelink mutual obligation requirements (volunteering, placement etc.)

Number of people on a Work and Development Permit (WDP) **NEW**

Participation

20. For 2025, estimate the total number of people who USED the Neighbourhood House in an average week (include volunteers, students, children in childcare, people from other organisations who meet at the Neighbourhood House and drop-ins).

Click here for help on this question. Your visitor sign in book, class lists, childcare booking sheets, etc. will all help calculate this figure. *

21. In 2025, how many of these people participated in Neighbourhood House activities in an average week, **excluding online participants**? Click here for help on this question. *

22. In 2025, how many individual people participated in your **online** Neighbourhood House activities only in an average week?

[Click here for help on this question.](#) *

23. In 2025, for how many hours in an average **week** was the Neighbourhood House generally open to the public and:
([Click here for help on this question](#)). *

Staffed by paid staff?

Staffed solely by volunteers (no paid staff present)?

24. How many weeks in 2025 was the Neighbourhood House open to the public?

[Click here for help on this question.](#) *

25. In 2025, how many hours in an average **week** were the building(s) managed by the Neighbourhood House in use? Include after hours, use by other groups.

(**Concurrent hours should not be added together** e.g. If the Neighbourhood House runs 2 venues both open 9-5 Monday to Friday, the answer would be 40 hrs. However, if one of those venues was also open a further 3 hours on a Saturday, the answer would be 43.)

[Click here for help on this question.](#) *

Programs and activities

26. Please record the number of different Neighbourhood House activity **SESSIONS (NOT hours)** you delivered **face to face or online** in 2025. E.g. two playgroups; one ran twice a week for 40 weeks of the year [80 sessions], the other once a week for 48 weeks [48 sessions]: total for playgroups is $80 + 48 = 128$. One on one sessions are counted by days the facilitator attends e.g. in one day a counsellor sees 5 clients individually = 1 session.

You can use the Excel spreadsheet to calculate the total number of sessions for all your activities available [here](#). [Click here for help on this question.](#) *

Social connection, recreational (e.g. art & craft, cards and book clubs etc)

Health / exercise activities (eg walking, healthy eating, yoga, strength exercise etc.)

Community Events/Festivals/Markets

Computer training / digital literacy

Community Lunches / Social Eating Groups

Pre-accredited/Non-accredited adult education & training

Life Skills programs & courses

Senior's Groups
(60+)

Children's activities (5-
12)

Self help
groups

Volunteer
training

Play
Groups

Environmental sustainability projects /
groups

Community Newspaper / magazine /
newsletter

Accredited vocational education &
training

Community Choirs/Music/Theatre

Children's activities (under
5)

Community Transport (trips and
outings)

Family Support
Programs

Programs for people with disability

Community
Safety

English as an additional language (EAL) training / English
conversation

Childcare

Youth Groups (13-
25)

Languages Other Than
English

- Outside School Hours Care / holiday programs
- CALD cultural activities
- Literacy & numeracy training
- Personal Counselling Programs
- Parenting courses / groups
- Disaster/emergency preparedness/recovery
- Homework clubs
- Early childhood development programs (e.g. early literacy, language development)
- Alternative to School programs (VCE VM, etc)
- LGBTIQ+ community activities
- Neuro diverse community activities
- First Nations cultural strengthening, connection to country, connection to community
- First Nations cultural immersion/training
- First Nations cultural practice/activities
- Reconciliation programs
- First Nations employment programs
- First Nations educational support programs
- First Nations leadership programs
- First Nations health, social and emotional wellbeing, healing
- Programs for carers

27. In 2025 did you start any projects, initiatives or activities that were*: (Include projects, initiatives or activities that build on pre-existing activity e.g. participants in a program supporting cultural group leadership skills decide to initiate a project to address unemployment in their community)

Yes No

Addressing an issue or need identified by members of your community

Co-designed with members of your community affected by the issue or need

Delivered or managed by or with members of your community affected by the issue or need

28. In 2025, how many people attended each of the following types of events: (choose one category for each event. E.g. four markets were run with approx 300 attending each market $4 \times 300 = 1200$)

Markets

Arts

Cultural

Health and wellbeing

Diversity/inclusion

Day/week of significance

Other (Please describe in comments)

Comments

29.DFFH requires recipients of NHCP funding to deliver two activity hours for each of the NHCP coordination hours your Neighbourhood House receives per week.

For the period 1 July 2024 - 30 June 2025, how many activity hours did your Neighbourhood House provide in an average week?

Reportable activity hours include all time spent involving the community, identifying community needs, determining appropriate community programs, partnership development and evaluation as well as the programmed activities of the Neighbourhood House. [Click here](#) for more help on this question.

You can use the Excel spreadsheet to help calculate the weekly activity hours available [here](#).*

Number of activity hours for the collection period

Services and infrastructure

30. Which of the following services are available through the Neighbourhood House? (tick all that apply) *

- Auspice other community groups
- Centrelink
- Charity collection point/service
- Child care

- Community advocacy
- Community consultation
- Community Information / Citizens Advisory Bureau
- Coworking space
- Emergency preparedness/Community resilience
- Employment services
- Family violence services
- Financial counselling
- First Nations cultural advice
- First Nations legal support
- First Nations housing support
- First Nations Business Development
- Food relief - (e.g. food parcels, breakfast clubs, food bank, etc.)
- Food security - long term (e.g. food co-op)
- Gardening groups/clubs/activities
 - Grant writing support
 - HACC PYP service provider **NEW**
 - Health services
 - Home services (e.g. lawnmowing, home repairs, gardening)
 - Individual advocacy (e.g. to service providers, government agencies etc)
 - Justice of the Peace
- Library service / book swap
- L2P / driving instruction
 - Material relief - non food items (eg. clothing, cash, bill payments, public transport cards, fuel cards, food vouchers etc)
- Maternal and Child Health checks / immunisations

- NILS / loan schemes
- Public computer / internet access
- Reception for hub / other services
- Referral (both formal & informal)
- Registered aged care service provider **NEW**
- Registered NDIS service provider **NEW**

Resume services

Room hire

Tax Help

Tool library / equipment hire

Toy Library

Training/employment pathway support

Tutoring for individuals

VicRoads sevices

Visitor / tourist information

V/line tickets / services

Volunteer skillsbank / Volunteer matching

Waste reduction/recycling (batteries, phones etc.)

None of the above

Other - Please specify

31. In 2025, how many referrals to other agencies or services were provided in an average **month**? *

Number of referrals

32. In 2025, how many hours were spent assisting participants to access on-line government information or services in an average **month**? Click here for help with this question.

Number of hours

33. In 2025, approximately how much did you provide of the following services in an average **month**. Please use whole numbers only and enter "0" (zero) if your House does not offer the service. Click here for help with this question. *

Hours of individual internet/computer use

Number of resumes assisted with

Number of individual meals served during community lunches/meals

Number of individual frozen or other take home meals given out

Number of individual school age breakfasts served (as a part of a school age breakfast program)

34. In 2025, how many of the following types of group(s) were auspiced by the Neighbourhood House.

(Include only those groups where the Neighbourhood House accepts legal liability for the group). *** NOTE: You will only see this question if you responded that you auspice other groups at Question 31**

Men's/women's/community shed

CALD group(s)

First Nations group(s)

Self-help group(s)

Disability group(s)

Mental health group(s)

Health / Physical activity group(s)

Child Care

Playgroup or other children's activities

Recreation or leisure group(s), including art, craft, etc

U3A / Senior Citizens

LGBTIQ+ groups

Other - Please specify

35. Does your Neighbourhood House run a community or social enterprise/s? *

- Yes - Go to Question 37
- No - Go to Question 38
- Unsure - Go to Question 38

36. What type of community or social enterprise/s do you run? Tick all that apply. *

- Cafe
- Catering Service
- Op Shop
- Book shop
- Petrol station
- Mechanic shop
- Repair cafe/shop
- Newspaper
- Art / craft shop
- Nursery
- Other - Write In

37. How much did you pay in wages for employees to work in the social enterprise/s in the period covered by your last annual report? Only include hours that would not otherwise be worked e.g. exclude Neighbourhood House manager hours if they are not covered by the enterprise/s. Click here for help on this question **NEW**

\$

38. For 2025, which statement best describes your Neighbourhood House regarding social prescription projects / partnerships: *

- We are not involved in a social prescribing project or partnership? - Go to Question 39
- We are managing a social prescribing project / partnership - Go to Question 38a
- We are a non-leading partner in a social prescribing project - Go to Question 38a
- People are prescribed to us by a social prescribing project - Go to Question 38a
- Unsure - Go to Question 39

38a. Where did your social prescribing referrals come from? Tick all that apply. *

A link worker / navigator / community connector

GPs / GP clinics / medical centres

Hospital

Community Health Service

Allied health professionals (e.g. psychologists, physiotherapists etc.)

NDIS providers

Maternal and Child Health services

Local Government

Other Community organisations

Other - Write In

38b. Approximately how many social prescription referrals did you receive or process in an average **month in2025?** *

Number of referrals

Food relief calculations

39. In 2025, how many kilograms of fresh food and/or pantry items did you receive from the following in an average **month**? Click [here](#) for help with this question. Enter 0 or leave blank if not applicable.

Foodbank kg

Foodshare kg

Oz Harvest kg

FareShare kg

SecondBite kg

Donations from individuals kg

Donations from local supermarket/s or grocery stores kg

Donations from a bakery kg

Other Neighbourhood House kg

A church, charity, community service organisation not listed kg

Our garden kg

Other kg

(If you have any issues calculating the kilogram amount, please enter 0 (zero and the following question will allow you to upload invoices so that NHVic can work out the kilogram amount for you *****

39a. In 2025, how much did you spend in an average month on food relief provision that was not supported by a specific food relief grant?

\$

Material relief calculations

You will only see this question in the online survey if you ticked

Material relief - non food items (eg. clothing, cash, bill payments, public transport cards, fuel cards, food vouchers etc) at question 32. If you did not tick that box go to Question 41.

40. For 2025, please estimate the dollar value of the material relief below that was provided by your Neighbourhood House during an average **month**. Please use whole numbers only and leave as 0 (zero) if your House does not provide that specific material relief. Click [here](#) for help on this question.*

Bill payments

Cash/prepaid or gift card

Food vouchers

Fuel vouchers

Public transport cards

Clothing (sale or estimated resale value)

Personal care and hygiene items

Emergency accomodation

You will only see this question in the online survey if you ticked Tax Help at question 32. If you did not provide Tax Help go to Question 42.

41. In 2025, approximately how many Tax Help tax returns did your Neighbourhood House assist with? If none, enter "0" (zero). Click [here](#) for help with this question. *

Number of tax returns completed

42. In 2025, did you provide services as part of an emergency response e.g. bushfire, flood, extreme heat but **NOT** Covid 19? *

- Yes - Go to Question 43
- No - Go to Question 44
- Unsure - Go to Question 44

43. What types of support did you provide during or post emergency?

Tick all that apply. *

- Food relief
- Use of NH facilities for emergency services
- Fundraising
- Advocacy
- Referrals
- Feeding emergency service personnel
- Hosting relief agencies onsite
- Provision of counselling services
- Storage or distribution of clothing or other essentials
- Use of NH facilities for respite or safety

Other - Write In

Community Groups

44. In an average **month** in 2025, how many different community groups: If a group uses a room and you provide other support include them at both questions. [Click here](#) for help on this question.*

Use a room in the Neighbourhood House?

Are otherwise supported by the Neighbourhood House?

Room use

45. In 2025, how much room use or room hire did you provide to external groups and/or organisations in an average **month**? If none, leave as "0" (zero). [Click here](#) for help on this question. Include any free room use provided to external groups. *

You can use the Excel spreadsheet to calculate room use/hire available here.

Number of hours of room use/hire

What is the approximate value of that room hire if the hirers had to hire the space/s elsewhere

Partnerships

46. In 2025, how many organisations did you work in partnership with? [Click here](#) for help on this question.*

47. In 2025, how many of the following has your Neighbourhood House undertaken?

[Click here for help on this question.](#) *

Projects managed by the Neighbourhood House

Funding applications made by the Neighbourhood House

Projects managed by others that the Neighbourhood House participated in

Neighbourhood House Networks

48. How do you rate your Neighbourhood House Network's performance for each of the following measures. Please ensure that the views of staff and committees are reflected in your response*.

Very good Good Fair Poor Unsure

Is open and accessible for network houses to contact.

Shares relevant information and resources.

Provides opportunities for network houses to be involved in network planning.

Provides governance and management support, referral and information.

Provides and enables opportunities for houses to network, collaborate and offer peer support.

Advocates to stakeholders (including NHVic and government bodies) on key issues and emerging trends as relevant.

Provides training to the network, and promotes or subsidises other relevant training opportunities

Builds community development expertise.

48a. On average, how frequently has your organisation engaged with your network over the past year? This could include governance training, network meetings, community development sessions, individual support, crisis support, committee guidance, or accessing an online resource portal)*

Weekly

Fortnightly

Monthly

Quarterly

Annually

Never

Finances

49. Please tick whichever applies to your latest annual report.*

- Our annual report applies to the financial year 1 July 2024- 30 June 2025
- Our annual report applies to the calendar year 1 Jan 2024 - 31 Dec 2024
- Our annual report applies to the calendar year 1 Jan 2025 - 31 Dec 2025
- Other - please specify

To be completed by council run Neighbourhood houses only

49a. What was the total expenditure for the Neighbourhood House including staffing costs for the 2024/25 financial year? [Click here](#) for further information.

\$

To be completed by non council run Neighbourhood Houses only

50. What was the total (gross) annual income of the Neighbourhood House as stated in your last annual report?

(Please round to the nearest whole dollar; no dollar signs, commas or decimal points). [*Large not-for-profit run organisations click here](#) for further information.

\$

51. What was the dollar value of your net profit or loss as stated in your last annual report? This is either the profit or loss once total expenses were deducted from total income

Profit \$

Loss \$

52. In dollars, how much of your Neighbourhood House annual income came from sales from your social enterprise/s in the period covered by your most recent annual report? *

Sales value \$

53. In dollars, how much of your Neighbourhood House annual income came from fee for service activities in the period covered by your most recent annual report? Fee for service activities are those where you collect a fee from participants but **do not** receive a grant to cover all or part of the cost of providing the activity. Click [here](#) for help on this question.

Fee for service income \$

53a. In dollars, how much of your annual income came from the Be Connected program grant?

Be Connected Income \$

54. Please tick which statement(s) applies to your Neighbourhood House (tick as many as apply). *

- We delivered ACFE courses in 2025 - Go to Question 55
- We are currently an ACFE registered provider but DID NOT deliver ACFE courses in 2025 - Go to Question 59
- We are currently a Registered Training Organisation (RTO) - Go to Question 55
- We ceased our ACFE registration in 2025 - Go to Question 59
- We ceased operating as an RTO in 2025 - Go to Question 59
- None of the above - Go to Question 59

55. In 2025, how much net Government funding for Student Contact Hours (SCH) did you receive from the following?

Do not include funding you had to return, if applicable.

Enter a zero "0" if you had no Skills First funding in the relevant box. (Please enter whole numbers only, no decimal points or dollar signs). *

Total income

ACFE Board (Learn Local pre-accredited)

Skills First funding (accredited)

56. Were you able to deliver all your ACFE Student Contact Hours as per your original approved delivery plan for 2025?

- Yes - Go to question 57
- No - Go to question 56a
- Unsure - Go to question 56a

57. Which of the following statements best describes your planned **2026** ACFE delivery:

- We have applied for more SCHs than in 2025
- We have applied for less SCHs than in 2025
- We have applied for the same SCHs as in 2025
- Unsure

58. How many ACFE funded SCHs are you approved to deliver in 2026?

Childcare Provision

59. Which best describes your Neighbourhood House? *

- We are a licensed childcare provider - Go to Question 60
- We do not provide childcare - Go to Question 63
- We ceased providing childcare in 2025 - Go to Question 63

Comments

60. Which of the following did you provide in 2025? (tick all that apply) *

- Limited hours care (formerly occasional childcare)
- Long day care
- Out of school hours care
- Holiday program
- 3 year old kindergarten
- 4 Year old kindergarten
- Other please specify

61. For 2025, what was the **total income** that your Neighbourhood House received for four year old kindergarten? (For example per child kindergarten fee subsidy, fees paid by families, early start kindergarten, teacher subsidy, grants, school readiness funding, etc). *

Total income \$

62. For 2025, what was the **total income** that your Neighbourhood House received for childcare services **excluding 4 year old kindergarten**? (do not include 4 year old kindergarten income but **do** include childcare fees, government subsidies etc.) *

Total income \$

Neighbourhood Houses Victoria evaluation and feedback

63. How do you rate NHVic's performance in the following areas?

	Very good	Good	Fair	Poor	Unsure
Is open and accessible for Neighbourhood Houses to contact	<input type="radio"/>				
Consults with Neighbourhood Houses on important matters that affect them	<input type="radio"/>				
Provides quality, accessible sector resources eg, policies, templates etc	<input type="radio"/>				
Responds to enquiries in a timely manner	<input type="radio"/>				
Keeps Neighbourhood Houses up to date on changes to relevant legislation, regulation and compliance requirements (e.g. Industrial Relations, Associations Incorporations Act, OHS, etc.)	<input type="radio"/>				
Advocates strongly in the interest of Neighbourhood Houses	<input type="radio"/>				
Provides timely, quality, relevant information (e.g. CEO Updates, eBulletin, Facebook, Twitter, Instagram etc.)	<input type="radio"/>				
Provides quality information and support on human resources and industrial issues	<input type="radio"/>				
Raises the sector profile	<input type="radio"/>				
Builds community development expertise in Neighbourhood Houses	<input type="radio"/>				
Provides research and data that is of use to the sector	<input type="radio"/>				
Provides relevant professional development opportunities for Neighbourhood House staff, committees and volunteers	<input type="radio"/>				
Undertakes projects that benefit the sector	<input type="radio"/>				
Undertakes relevant policy advocacy on childcare	<input type="radio"/>				
Undertakes relevant policy advocacy on Adult Community Education (ACE)	<input type="radio"/>				

64. What can NHVic improve to better support the sector?

65. Are there any other questions that you would have liked to have included in this survey?

66. Was there anything else in 2025 that was not already captured in the survey you would like to tell us about?
